

North Renfrew County Health Link Communiqué

The North Renfrew County Health Link Steering Committee met on Tuesday, September 22, 2015. During its session, it reviewed the LHIN funded budget of \$205,000 for the Health Link 2015-16. This money will be used to meet the four commitments of the first year of the North Renfrew County Health Link business plan. The Steering Committee approved the Letter of Cooperation among the participating organizations, as required by Health Link funding. The letter outlines the purpose of the Health Link, its goals for 2015-16, and the organizations' commitment to work together to move towards patient-centred healthcare planning and delivery.



Three organizations have come together to provide Health Links Care Coordinators during this first year of North Renfrew County Health Link. Those organizations are County of Renfrew Paramedics, Community Mental Health – Renfrew County, and the CCAC. Two of the three Care Coordinators have finished training and are enrolling complex patients into the North Renfrew County Health Link. A third Care Coordinator will join the team shortly.

The Health Link Care Coordinators are working with complex patients, identified by hospital data as having four or more Emergency Room visits within a six month period and/or three or more inpatient admissions within the same six month period. Three patients were enrolled as of September 17, 2015. These and future patients are developing relationships with the Care Coordinators and setting their own health goals. The Care Coordinators are documenting these goals within a Ministry of Health template, the Coordinated Care Plan (CCP). These CCPs will be shared with the frontline clinicians who work with the patients, as well as other service providers. As part of its funding agreement, the Health Link will be required to complete thirty Coordinated Care plans for Health Links patients by fiscal year end.

Front line health care providers may be contacted by North Renfrew County Health Links Care Coordinators to discuss patients as they are enrolled in the Health Link.

The North Renfrew County Steering Committee will meet again on the following dates:

- Thursday, October 22, 2015
- Thursday, November 12, 2015
- Thursday, December 10, 2015

More information will be shared as this exciting quality improvement project continues!

For more information, please contact Jennifer Kennedy, Project Manager, North Renfrew County Health Link:

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