

## Pembroke Regional Hospital

# MEMO

**To:** All Staff and Physicians  
**From:** PRH Command Centre  
**Date:** June 24, 2025, 4:45 p.m.  
**Subject:** Code Grey – Network Infrastructure

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Please note that our hospital continues to experience a significant issue with our network systems which is causing widespread impact throughout our organization.

Our Command Centre remains in place to assess and address the situation and its impact. At this time we have no estimated time of resolve.

Anyone needing to contact Command Centre for any related issues or concerns should call extension 6820.

**Downtime procedures remain in place for the following systems:**

- All Anzer systems
- Lab
- ECG
- Vital Signs
- Glucometers
- Registration

**Please note the following:**

- We are currently on bypass for all Code Strokes (inpatient and outpatient).
- Pharmacy
  - Pharmacy staff will be on site 24/7.
  - If you are experiencing any delays in accessing medication, please call the Pharmacy at extension 6511.
  - All medications stored in ADU's are available on override.
  - A temporary patient profile will have to be created for all new admissions in order for them to be able to retrieve medications.
  - The IV manual and IV compatibility is available through the Pharmacy.
  - Epidural and CADDs are available by calling Pharmacy at extension 6511.
  - The paper Medication Administration Record (MAR) is the source of truth.
  - All medication orders must be photocopied and placed in the Pharmacy folder on the clinical units. These will be picked up by Pharmacy staff every hour.