

PEMBROKE REGIONAL HOSPITAL
President and CEO Report – January 2025

Board Education Session

For this month's education session, the Board was joined virtually by Holly Ryan from BLG who hosted a presentation on Conflict of Interest.

***Epic* Update**

As you know, very early on in the process, the plan had been for our hospital to work alone with TOH (The Ottawa Hospital) to implement *Epic* at a cost of \$17 million with a possible go-live date in the spring of this year.

Bruyère Health then expressed interest in also moving to *Epic* and the expanded scope of the project resulted in a six-month delay, putting us at a November 29th go-live date. There were significant financial benefits even with one other, large hospital joining us so we were in full agreement and had our kick-off meeting this past October.

Once Bruyère was confirmed, others in the Champlain region who, like Bruyère, are on the MEDITECH system, started to look at the benefits of moving to *Epic* at this time which led to Montfort Hospital, Arnprior Regional Health, Glengarry Memorial Hospital, The Royal and Queensway-Carleton Hospital agreeing that now is the time to make this change for them as well.

This additional participation has led to an expansion of the project to one valued at over \$200 million and a much larger workload. As a result, TOH has had to expand their implementation team, reassess the workload and work with *Epic* and others to redetermine a go-live date for the entire group.

I will know by January 31 what the new timelines are, including the new go-live date. We certainly will experience a significant delay from our November 2025 "go-live date". The new kick-off date will be in early April.

In the meantime, we are continuing with the work we had already planned to do internally and with the team at TOH. We are also looking to use the additional time to be able to digitally connect more of our services and systems in preparation for *Epic* – something we weren't necessarily going to be able to do right away.

ECGs Go-Live Online

On December 11th our Connected Vital Signs Project Team executed a successful go-live of our online ECG machines. This is another exciting milestone on our journey towards *Epic* implementation and both PRH and EORLA staff are already seeing the benefits.

With this upgrade, ECGs are now ordered on the same screen as lab work, and results are available online within seconds of completion, directly linked to the patient's visit. This means faster access to information, improved workflows, and reduced reliance on paper.

Construction Update

Surgical Renovation Project (Tower A level 3) – While the area is now complete and ready for occupancy, the move-in date is under review due to the respiratory illness outbreaks in the hospital.

Tower C Main Entrance Phase 1 – We are excited to announce that we are about two to three weeks away from occupancy. At this time, shelving for the new Mulvihill Drug Mart location is being installed. Clean up and final paint touch-ups will mark the end of that phase.

Phase 2 will commence once Mulvihill Drug Mart has completed their move. At that point our contractor will begin demolition of their old space and raise the floor to make way for our Auxiliary's Gift Shop. They will also be enlarging the entrance doors for Tower C to better align it with the aesthetic as our new main entrance.

Tower D Medical Day Care Unit Phase 2 – Unfortunately it has been determined that the flooring needs to be redone so we are looking at an additional four to six weeks until completion.

Celebrating OBSP (Ontario Breast Screening Program) Wait Time Achievements

We recently received notification from the Champlain Regional Cancer Program that we continue to meet and exceed the OBSP abnormal screen to biopsy wait time. The wait time performance indicator is that 85% of patients receive their biopsy within seven weeks of an abnormal OBSP screening. We are meeting and often exceeding the target, 100% of the time.

Recognizing how stressful an abnormal screening can be for our patients, the fact that we are able to get them the answers they need as quickly as possible goes a long way in the care that we provide.

Local Warming Centre Now Open In New Location

We are happy to share that we are once again part of the Warming Centre Committee that, in partnership with the County of Renfrew, will be supporting the homeless during the 2025 winter season.

This year's warming centre which has washroom facilities and a kitchenette, is operating 24/7 for five months, and is located at 156 John Street, Pembroke, within the building which houses the Ontario Addictions Treatment Centre.

The centre is staffed by MacKay Manor who are well-equipped to support individuals experiencing substance use. We are supplying linen and our Mobile Crisis team staff is attending the centre regularly to support individuals.

Regional Leadership Meeting Yields Positive Engagement

On November 29th, our Senior Leadership Team met with 50 other leaders representing major employers in the region at Algonquin College, as part of an Administrators Group that has been relaunched.

This session connected us with our Indigenous community as we participated in a Blanket Exercise and heard from guest speaker Marie Wilson, a journalist and public administrator who served as one of three commissioners of the Truth and Reconciliation Commission of Canada as well as one of the elders from Circle of Turtle Lodge.

There was some great dialogue around meaningful engagement and ways to move things forward in terms of reconciliation within our own organizations. We are meeting again with this group at the end of February to further the dialogue.

Holiday Season Summary 2024

There was a lot of activity and festive happenings at the hospital during the 2024 Christmas season. Please find attached a summary of all that took place.

Actions Taken by the Board at its January 29, 2025 Board Meeting

Approved the revised Terms of Reference for the Resource and Audit Committee