

Pembroke Regional Hospital

MEMO

To: All Staff and Physicians
From: Brent McIntyre, Vice-President of Human Resources
Date: August 6, 2024
Subject: Enhancements to Hospital Security Services

Further to Sabine's July 26th message, we are pleased to announce more changes to the security services provided at our hospital. These enhancements aim to improve safety for both staff and patients and have been developed based on valuable input from frontline and management staff.

Effective August 10th there will be an increased security presence in the following areas:

- Emergency Department
- Acute Mental Health Unit
- Medical Program

Over the coming months, our hospital will be transitioning to having use-of-force security guards who are also trained in Non-Violent Crisis Intervention (NVCI) and Gentle Persuasive Approaches (GPA). Once recruited and trained, guards will work as part of the Code White team, ensuring greater support for incidents involving violent or aggressive behavior.

These changes are intended to enhance the overall safety and security of our hospital environment. We believe these improvements will continue to build a safer workplace for our staff and a more secure setting for our patients.

We appreciate your cooperation and support as we implement these changes to our security measures. More specifically, we commend the efforts of all PRH staff who continue to maintain their NVCI and GPA training, and the Preventing Violence in the Workplace Committee for their ongoing commitment to safety at PRH.

If you have any questions or concerns, please inquire with Brent McIntyre at brent.mcintyre@prh.email or Cheryl Summers at cheryl.summers@prh.email.

Thank you for your commitment to maintaining a safe and secure hospital.