

# Declaration of Patient Rights

## Transparency

- ❖ To receive the best possible care that the hospital can deliver, using the most current knowledge and resources.
- ❖ To have my care provided in the safest manner possible to reduce the likelihood of errors or harm.
- ❖ To have the opportunity to review my medical records with my healthcare providers, should I so choose.

- ❖ To effective communication and the opportunity to ask my healthcare provider questions about my care.
- ❖ To know that my personal information and privacy is respected and protected.
- ❖ To receive this current information in a manner and format that I understand and in the language of my choosing.

## Excellence & Confidentiality

## Respect & Dignity

- ❖ To be treated with courtesy and respect that fully recognizes my dignity, privacy, diversity and human rights.
- ❖ To have my healthcare providers introduce themselves and call me by my name.
- ❖ To receive competent and timely care, every encounter.

*I have the right ...*

## Collaboration & Communication

- ❖ To receive complete and current information on my condition and treatment plan, so that I and my family can understand, question and be active participants with my healthcare team, with the ability to participate in clinical decisions.
- ❖ To have a discharge plan in order to understand next steps in my care that maximizes my independence when I leave the hospital.

- ❖ To be treated with empathy, patience, kindness and dignity with a focus on my body, mind and spiritual needs.
- ❖ To have healthcare providers that understand the patient story.
- ❖ To designate a person to represent or support me in decisions about my treatment or care.

## Compassion & Caring