

## **Pembroke Regional Hospital Thanks Public For Patience And Understanding After Several Issues Resulted In Long Lineups Outside The PMC Today**

**FOR IMMEDIATE RELEASE**

**June 28, 2021**

**PEMBROKE –** The Pembroke Regional Hospital is thanking those who attended the COVID-19 Vaccination Clinic at the Pembroke Memorial Centre today for their patience and understanding as multiple booking issues led to long lineups outside for a good part of the day.

**“We acknowledge that several issues regarding appointment bookings arose today which resulted in a larger than normal number of individuals with booked appointments arriving at the PMC and creating a lengthy backlog at the entrance, on what was certainly one of the hottest days we’ve had,”** said Carolyn Levesque, Public Affairs and Communications Coordinator.

**“As much as possible, we tried to move the line as quickly as possible, while identifying and expediting the wait for those with health and mobility issues and providing some hydration for those waiting in line through the distribution of popsicles,”** Ms. Levesque said, adding those unable to wait were also given the option of being booked into another upcoming clinic.

Recognizing that there is a lot of information circulating around booking vaccine appointments for first and second doses, Renfrew County and District residents are reminded to visit the Renfrew County and District Health Unit website at [www.rcdhu.com](http://www.rcdhu.com) for the latest information.

The Pembroke Regional Hospital operates the PMC Vaccination Clinic on behalf of the Renfrew County and District Health Unit.

**Currently:**

- All residents age 12+ are eligible to receive a first dose of the vaccine. Walk-in appointments for **FIRST DOSE ONLY** are available at clinics in Pembroke, Chalk River and Renfrew.
- All residents age 18+ are now eligible to **BOOK AN APPOINTMENT** through [www.rcdhu.com](http://www.rcdhu.com) to receive an early second dose. The second dose booking date must be at least 28 days after the first dose of Pfizer or Moderna or at least eight weeks after a first dose of Astra Zeneca.
- Anyone 18+ who had a **SECOND DOSE APPOINTMENT SCHEDULED AFTER JULY 18<sup>th</sup>** must rebook their appointment for an earlier date through the Health Unit’s website at [www.rcdhu.com](http://www.rcdhu.com). All appointments booked after July 18<sup>th</sup> will be automatically cancelled.

**FOR MORE INFORMATION, PLEASE CONTACT:**

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